



Abbey Ridge

Good Neighbours Policy

A commitment to respect, communication, and shared community

Our Commitment

Abbey Ridge homes are inherently part of the neighbourhoods they exist in and are most often older homes that have been renovated to provide housing and care for multiple youth. The character of the home and character of the surrounding residential community are important and positive attributes of the Abbey Ridge model as youth are supported to envision and move towards a healthy and happy future. As neighbours, we share streets, sidewalks, routines, concerns, and care for the places we work and live. New Dawn is committed to fostering a respectful, safe, and welcoming relationship between Abbey Ridge, its tenants, and the surrounding community.

This Good Neighbours Policy outlines how Abbey Ridge will operate as a responsible and engaged member of the neighbourhoods throughout CBRM, how concerns can be raised, and how we will work together when issues arise.

About Abbey Ridge

Abbey Ridge's Youth Supportive housing provides safe, supervised, and supportive transitional housing for youth who are between the ages of 16 and 24. The youth we house are at high risk of negative life outcomes due to a lack of resources, support, and stability. Our goal is to help youth overcome these barriers by assisting them in reaching personal goals through support, empowerment, and advocacy.

Abbey Ridge housing is spread throughout the CBRM, and each home is staffed 24-7, 365 days a year. Youth are in the care of qualified, trained staff who offer positive role modeling and mentorship.

The purpose of our supportive housing is to prepare youth for adulthood and support them during their transition to independent living. We take a strengths-based approach to supporting youth to reach their own personal goals.

About New Dawn Enterprises

New Dawn is a community development organization founded in 1976. Its mission is to engage the community to create and support a culture of self-reliance in Cape Breton-Unama'ki.

New Dawn's role at Abbey Ridge includes:

- Owning the building and property

New Dawn Enterprises

37 Nepean Street, Sydney, NS B1P 6A7

(902) 539-9560

newdawn.ca



- Property maintenance, repairs, and exterior care
- Ensuring the building is safe, well-maintained, and a positive presence in the neighbourhood
- Providing 24-7 on-site support for tenants
- Staffing and managing the interior operations of the building
- Supporting tenant well-being, safety, and community integration
- Holding direct relationships with tenants and responding to tenant-related concerns

Being Good Neighbours

We believe being good neighbours means:

- Treating one another with respect and dignity
- Supporting a neighbourhood that is safe, welcoming, and inclusive
- Recognizing that housing for all is foundational to community well-being
- Addressing concerns early, calmly, and constructively

Tenants of Abbey Ridge are expected to follow their housing agreements and local, provincial, and national laws, just as tenants in any housing do.

Communication & Two-Way Dialogue

We are committed to open, two-way communication with neighbours.

Non-Emergency Questions or Concerns

For questions, feedback, or non-urgent concerns related to the building or property, please contact New Dawn Enterprises

Larissa Rodriguez, Manager Youth and Family Care, New Dawn
Email: abbeyridge@newdawn.ca
Phone: 902-322-9019

Emergencies

In the case of an emergency, always call 911.

Integration and Community Presence

New Dawn believes that housing works best when people feel they belong.

We are committed to:



- Supporting tenants to be respectful neighbours
- Encouraging positive interaction and integration into the community
- Listening to community concerns and responding thoughtfully
- Learning and adapting as Abbey Ridge becomes part of the neighbourhood

A Shared Responsibility

Strong neighbourhoods are built on relationships, patience, and care. We recognize that new housing projects can represent change, and change can raise questions or concerns. We are committed to walking this path with openness, accountability, and respect.

We thank our neighbours for being part of this shared community.

New Dawn Enterprises